



VISIONARY BROADBAND

notes _____
dist/staff _____

plat ID _____
307.682.2519 fax

visionary communications, inc. • po box 2799 • gillette, wy 82717 • 307.682.1884 • 888.682.1884

1 customer information

your name: _____

date of birth: _____

billing address: _____

billing city: _____ billing state: _____ billing zip: _____

billing phone: _____ local phone: _____

install address: _____ install city: _____

billing email address: _____

additional emails available on request (up to 10); we email invoices on the 25th of each month; please notify us of email changes

maintenance email address: _____

billing user: _____ pass: _____

wifi ssid: _____ pass: _____

2 service pricing and selection

	Monthly Rate	Install	Notes
3Mbps/3Mbps	\$39.95	\$	1 year term
10Mbps/5Mbps	\$54.95	\$	1 year term
LTE †	\$54.95	\$	1 year term, up to 25/5Mbps
50Mbps/5Mbps	\$59.95	\$	1 year term
up to 100Mbps/5Mbps	\$79.95	\$	1 year term
up to 250Mbps/10Mbps	\$99.99	\$	1 year term
static IP	\$5/IP		qty: _____

† only available in dense tree covered areas, and select markets.

\$200 contract termination can be paid to exit contract prior to term.
install includes up to 2 hours of labor, 100' of cable, additional hours/materials will be invoiced at \$80/hr.

3 router/installation options

Managed WiFi Service \$12/month (\$25 one time setup fee)

Purchase 4 port AC router for \$209.00 (recommended to maximize speed to your computer)

Decline router / already has router

5 service location information

customer owns property: yes no

customer rents property: yes no

landlord approval form attached: yes no

professional installation	
professional installation:	yes no
install date _____	time _____
installer: _____	

6 customer account security

account password: _____

recovery phone number: _____

authorized user: _____

authorized user: _____

authorized user: _____

The above information will be used to verify the account holder, before any account information will be given out by Visionary Broadband.

7 customer payment

services are billed in advance. first invoice for monthly service is pro-rated if less than 20 days remain in billing period.

cash/check payment

paper statements can be requested at a cost of \$1 per month. paper statement

credit card authorization (processed on/about the 5th of each month)

ACH authorization

(processed on/about the 5th or the 20th of each month)

I authorize my bank to charge my checking/savings account monthly to pay for service with visionary, at the rate selected to the left or as communicated to visionary staff. this authorization is to remain in effect until visionary has received written notification from me of its termination and I have provided reasonable opportunity to act upon it. I understand I may stop any scheduled payment by written notification to visionary at least three business days before payment is to be made. I further understand that I have up to 60 days from the data of my bank statement to reverse any payment found to be incorrect or in question. A voided check is attached to process ACH.

8 customer acceptance

I agree to read and accept the terms of the Acceptable Use and Billing Information posted at <http://www.vcn.com> and the terms accompanying this form. I assume responsibility for familiarity with the contents of visionary policies and will review the home page for updates. I recognize that visionary maintains the right to modify and/or update these policies as needed. I may cancel up to three days after signing agreement. I agree not to share internet service with outside parties. I recognize that acceptance of this agreement does not obligate visionary to provide requested service, that all speeds reflected on this contract represent a target speed, and that my service will be up to that speed. my signature below serves as a letter of agency for purposes of Voice Service ordering. I authorize visionary to run a credit check at its expense. wireless unit is mounted to your home/building, and by signing below I authorize this to occur. I release visionary from liability for damage resulting from mounts, mounting screws, cabling, and cable routing. if I cancel my account after the 5th of the month, I forfeit the remainder of that month's fees. \$200 buyout fee is applicable if service is changed during term.

signature: _____

date: _____

effective
10/01/2018

residential wireless internet form